

ACTEC Software Survey

Technology in the Practice Committee

Reviewer Name

Tom Overbey

Date (mm/dd/yyyy)

04/08/2018

Operating System

Windows 10

Software being reviewed:

RoboForm

Version Number, if any:

RoboForm for Windows v8.4.8

Vendor Name:

Siber Systems, Inc

Vendor URL:

<https://www.roboform.com/key-features>

How long have you used the software?

	Demo only	Less than 1 year	1-3 years	4-6 years	7-9 years	10+ years
Software usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

How satisfied are you with the software?

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied
Quality	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Price	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Customer support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Ease of Use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Overall, does this software meet your needs?

- Yes
- Somewhat
- No

Have you used any software in the same category? If so, please include name:

Dashlane, 1Password, and LastPass

Please provide a substantive review of this software below.

A very good password manager for many years. Easy to use. Not only generates and remembers your usernames and passwords for all browser sites, it also saves essential information in "Identities." Each one (you can have many) captures your name, addresses, credit cards, etc. for each Identity. So, you can have one for personal, one for business, etc. Fabulous time saver when ordering products online. Good encryption. With RoboForm Everywhere, your data is stored online and is accessible on your phone and other mobile devices. It will generate new passwords in accordance with any criteria you choose – length, numbers, special characters, etc.

\$19.95 for a 1-year license.

Downside – RoboForm changed its Edge application in early 2018. It had worked well previously but the latest version has bugs. It would fill all, nothing or just the username or password but not both. You can open the RoboForm tool and cut and paste the username or password but that defeats the usefulness of a password manager.

As of this review, I am exploring Dashlane and 1Password - two other highly rated password managers.

Please return your completed survey to
Karen Stockmal at karen.stockmal@kmslawoffices.com.

All surveys will be reviewed before being submitted
for publication on the private side the ACTEC website, www.actec.org.